

## Warranty Conditions of Wietmarscher Ambulanz- und Sonderfahrzeug GmbH

At all matters of warranty and guarantee Wietmarscher Ambulanz- und Sonderfahrzeug GmbH has to be informed immediately. The accomplishment of warranty and guarantee operations by outside companies generally requires a previous approval of the service department of Wietmarscher Ambulanz- und Sonderfahrzeug GmbH in written form.

## **Duration of Warranty**

Wietmarscher Ambulanz- und Sonderfahrzeug GmbH gives its customers warranty for constructional vehicle systems concerning all defects, related to materials and work. This warranty is valid for the duration of 24 months starting at the date of handover.

The duration of warranty for replaced parts which were exchanged due to guarantee and warranty claims, ends with the day on which the duration of cover for the particular delivery item expired.

Further or different claims, especially such as replacement for occurred damages beyond the object of purchase are excluded.

## **Expiration of Warranty**

Excluded are damages caused by:

- Incorrect installation and connection
- Incorrect commissioning and operation
- Outside influences such as fire, water, hail, abnormal environmental conditions
- Mechanical damages caused by accident, fall, impact
- Negligent or wilful damages
- Regular wear and consumption
- Nonadherance of the service intervals dictated by Wietmarscher Ambulanz- und Sonderfahrzeug GmbH
- Repair, maintenance and service by people who are not qualified or authorized from Wietmarscher Ambulanz- und Sonderfahrzeug GmbH
- Usage of non authorized parts, as well as defects on the bodywork caused by these parts.
  Component parts which were not factory installed and/or delivered

Warranty claims are not valid for consumable supplies, for example fuses, batteries, illuminates etc.

The exceeding / non applying of service intervals leads to an expiration of the warranty and of the respective components.

## Warranty Items

For the duration of warranty we will remedy all deficiencies of the product which are demonstrably caused by a material or manufacturing defect. We obligate ourselves to gratuitously repair or alternatively replace the defective goods.

In every case the manufacturer can decide, if a reparation is to be performed at the site of the manufacturer or at a different location by an authorized partner of the manufacturer. At this, technical aspects and also the costs are to be considered.

By this present warranty, the legal rights (particularly warranty claims) towards the seller of the vehicle and possible claims out of the product liability act against Wietmarscher Ambulanz- und Sonderfahrzeug GmbH as manufactures are not restricted.

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